Liftoff - Windows 10 - Reinstall Remote USB Driver

Due to a Windows 10 update that affects drivers of USB devices, some remotes may no longer be recognized in Liftoff. To get your remote working again, you can attempt the following steps.

1. **Open your Windows 10 devices menu through the Settings screen.**
2. **Click the 'Devices and Printers' link.**

![Devices and Printers](image)

3. **Make sure that your remote is detected by looking for the icon and name that best represents your remote. In our case that’s the FrSky Taranis.**

![FrSky Taranis](image)

4. **Right-click on it and select ‘Properties’.**
5. Click the “Hardware” tab at the top

6. Click “Properties”
7. Click “Change Settings”

8. Click “Driver”
9. Click “Update Driver”

10. Click “Browse my computer for driver software”

How do you want to search for drivers?

- Search automatically for updated driver software
  Windows will search your computer and the internet for the latest driver software for your device, unless you’ve disabled this feature in your device installation settings.

- Browse my computer for driver software
  Locate and install driver software manually.
11. Click “Let me pick from a list of available drivers on my computer”

Browse for drivers on your computer

Search for drivers in this location:

Browse...

Include subfolders

Let me pick from a list of available drivers on my computer
This list will show available drivers compatible with the device, and all drivers in the same category as the device.

12. Make sure you select the option “USB Input Device” instead of BETTER_USB_HS. Click “Next” to confirm.
13. Windows will now attempt to install the driver for your controller. Restart your computer before testing if your controller works again.